

# Code of Conduct

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OLO is a RIBA chartered practice and, as such, is committed to upholding the Architectural Code of Conduct as outlined by both professional bodies, the Royal Institute of British Architecture (RIBA) and the Architects Registration Board (ARB).

## In doing that, we commit to the following:

- Be honest and act with integrity
- Be competent
- Promote our services honestly and responsibly
- Manage our business competently
- Consider the broader impact of our work
- Carry out our work faithfully and conscientiously
- Be trustworthy and look after our clients' money properly
- Have appropriate insurance arrangements
- Maintain the reputation of architects
- Deal with disputes or complaints appropriately
- Co-operate with regulatory requirements and investigations
- Have respect for others

For further details on the architectural Code of Conduct, please refer to:

[The Architects Code : Standards of Professional Conduct and Practice \(ARB\)](#)  
[Code of Professional Conduct \(RIBA\)](#)

Approved by



Alex Tucker  
Managing Director  
7th November 2022